

**RABIH ANTOUN**  
US Phone: +1 4088877135  
LB Phone: +9613972006  
E-mail: [rabihantoun@hotmail.com](mailto:rabihantoun@hotmail.com)

## OBJECTIVE

To obtain challenging position as a System Engineer within a market leading company where I can utilize my Networking knowledge and experience to contribute to the organization's overall objectives.

## QUALIFICATION

Good knowledge of TCP/IP networking protocols, routing protocols and network security. Hands-on experience on Cisco network design and trouble-shooting. CCNA certified. CCNP (in progress). Solid training in Linux servers – firewalls/domains and software Quality Assurance. MSQl & Oracle 9i/Forms&reports handling. Good communication skills, quick learner and committed team player.

## PROFESSIONAL EXPERIENCE

### **Software QA Engineer, Intern, Cisco Systems, Inc, San Jose, CA. 07/2008 - present**

- Hands-on experience on Cisco Unified Communication products (Cisco Unified Communications Manager (CUCM), Meeting Place, Cisco Voice Portal, Unity, Expert Advisor, Cisco Unified Presence Server (CUPS)).
- Testing the migration of historical data from Cisco Customer Response Solutions (CRS) to Cisco Unified Contact Center Express (UCCX)
  - Installation, configuration and upgrade
- Create test plans/Execute and analyze test cases.
- Sprint focus within Agile/Scrum process for the Communication History Service (CHS) working Project.
- Work on expanding lab set up for future feature and load testing.

### **Linux Administrator, Intern, InfoTElec, Lebanon. 03/2007 – 05/2007**

- Linux Mail Servers: Configuring, setting-up and securing Linux multi-domain mail servers.

### **Intern, Teletrade Computer Systems, Lebanon. 07/2006 – 09/2006**

- Hardware maintenance.
- On-site networking and server troubleshooting.

## EDUCATION

M.S, Computer and Telecommunication Engineering, Antonine University, Lebanon, 2008  
(System Engineer)

NATIONALITY	LANGUAGES	MARITAL STATUS
Lebanese	Fluent in Arabic, English and French	Single